
American Society for Quality

Inland Empire Section 711

**The Year in Review
2007 – 2008**



**John Schulz
June 18, 2008**

The Section 711 Vision

- **Mission Statement:**
- We strive to provide Ethical, Professional, and Innovative Leadership to Continually Improve the Quality of Processes, Products and Services in the Inland Empire through Service and Education. Promote Growth and Development of the membership to remain a self-sustaining American Society for Quality Section

Section 711 Executive Committee Officers

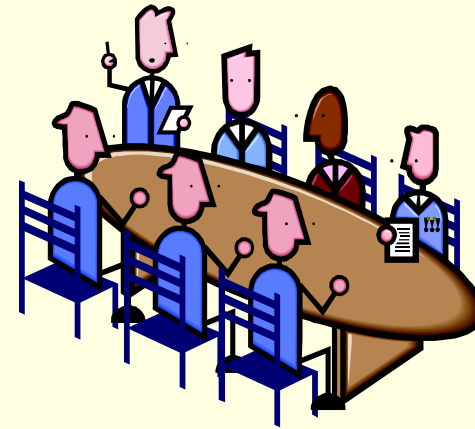
- Phil Laure – Chairman
- Ron Villeneuve – Vice Chairman
- John Schulz – Secretary
- Denise Edgecomb-Cope - Treasurer



Section 711 Executive Committee

Committee Chairs

- Duane Allen – Nominating
- Linda McKean – Financial Audit
- Sheryel Eberwein – Arrangements
- Ron Villeneuve – Membership
- John Schulz – Placement & Website
- Denise Edgecomb-Cope – Re-Certification
- Bob Krone – SMP
- Jeff Pielemeier – Newsletter
- Paul Doherty - Proctor
- Vern Goodwalt - Education
- George Kopyta - Programs



Comprehensive Monthly Programs

July 2007-"FDA Inspections Part I: Preparing the audit team for an inspection"-Jorge Torres

August 2007-"Training Within Industry - Job Relations" -- Phil Laure

September 2007-"Export Controls International Traffic in Arms Regulations"-Joanne Hopkins

October 2007"FDA Inspections Part 2: Preparing for an FDA Pre-approval Inspection (PAI)"-Jorge Torres

November 2007-"Quality Basics"-Ron Villanueva

January 2008 - B.L.A.S.T. - Bottom Line Advanced Strategies and Tactics - Paul Doherty

February 2008 - "Quality for 1,000 Space Station Models" - Dr. Bob Krone, Ph.D.

March 2008 – "REINVENTING YOUR PROFESSIONAL SELF" - Rosemarie Christopher

April 2008"Continuous Process Improvement Management System (CPIMS)-Duane Allen

May 2008 - Wilden Pump & Engineering, LLC-Plant Tour - Paul Doherty

Wilden Pump & Engineering Plant Tour



Outstanding Meeting Environment

- Canyon Crest Country Club

- Excellent Room
- Privacy
- Good Food
- Good Parking
- Updated Décor



Many Thanks to Sheryel for the Management of our meeting Facilities!

Certification/Re-certification/Proctoring

A Team Effort

- The Team of Denise Edgecomb-Cope and Paul Doherty make Certs and Re-certs Happen!
 - Tests are now being given at Wilden Pump in Grand Terrace
 - The Section will sponsor a free dinner at the regular meeting for all those who pass the test.



Membership

- Ron Villanueva reports a good year!
 - Section 711 has 267 total members
 - 76 NEW members signed up this year (you can see their names on the website)
 - Ron sends out an enticing “Welcome” package to all new members.



Quality Classics

- **Dr. Bob Krone has prepared 31 “Quality Classics” for your quick reading and rapid digestion.**
 - **The subject matter is designed to provide you a short introduction or review of these 31 concepts used in our business.**
 - **They are typically one or two pages.**
 - **They may get you started on a new approach towards Quality**
 - **They are all on the website and can be printed for your files.**
Go to www.asq711.org



Quality Classics

Here They Are!

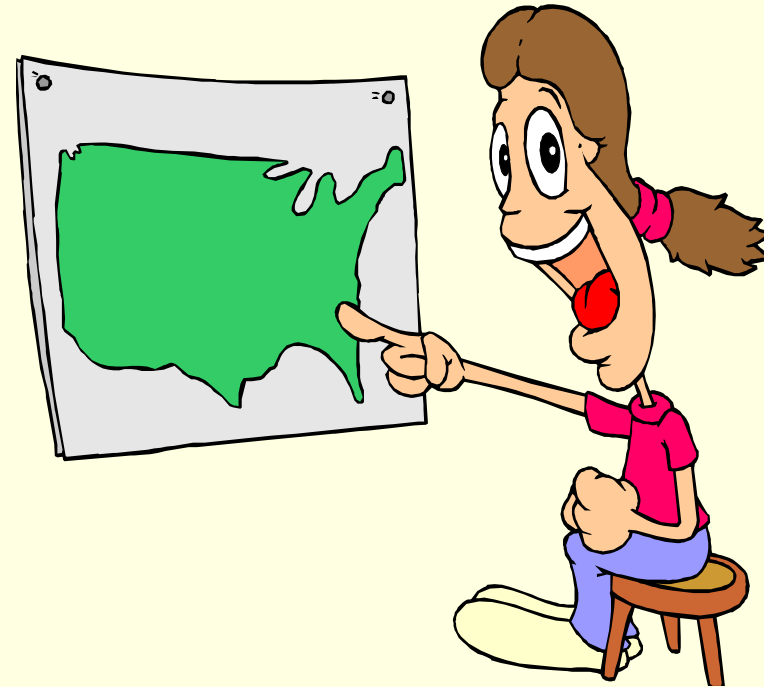
1. "[Quality Classics Introduction](#)"
2. "[The Hawthorne Effect](#)," Dr. Bob Krone, Inland Empire Quality, Vol. 6 #1 (Jul-Aug-Sep 1998)
3. "[The Pareto Optimum](#)," Dr. Bob Krone, Inland Empire Quality, Vol. 6 #2 (Oct-Nov-Dec 1998)
4. "[The Shewhart Cycle](#)," Dr. Bob Krone, Inland Empire Quality, Vol. 6 #3 (Jan-Feb-Mar 1999)
5. "[The Cost of Quality](#)," Dr. Bob Krone, Inland Empire Quality, Vol. 6 #4 (Apr-May-Jun 1999)
6. "[Continuous Improvement](#)," Dr. Bob Krone, Inland Empire Quality, Vol. 7 #1 (Jul-Aug-Sep 1999)
7. "[Variation](#)," Dr. Bob Krone, Inland Empire Quality, Vol. 7 #2 (Oct-Nov-Dec 1999)
8. "[Benchmarking](#)," Dr. Bob Krone, Inland Empire Quality, Vol. 7 #4 (Apr-May-Jun 2000)
9. "[Employee Involvement & Empowerment](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 8 #4 (Apr-May-Jun 2001)
10. "[Process](#)" (1) Dr. Bob Krone, Inland Empire Quality, Vol. 9 #3 (Jan-Feb-Mar 2002)
11. "[Systems](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 9 #4 (Apr-May-Jun 2002),
12. "[Quality Thinking](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 10 #1 (Jul-Aug-Sep 2002)
13. "[Quality Policymaking](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 10 #2 (Oct-Nov-Dec 2002)
14. "[Productivity](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 11 #3 (Jan-Feb-Mar 2003)
15. "[Surveying for Systems Improvements](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 11 #4 (Apr-May-Jun 2003)
16. "[Fun Method to Teach The Seven Tools of Quality](#)" Ron Villanueva, (ASQ Presentation)
17. "[Cost Benefit Analysis](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 11 #2 (Oct-Nov-Dec 2003)
18. "[Learning](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 11 #3 (Jan-Feb-Mar 2004)
19. "[Leadership](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 12, Issue 1 (Jul-Aug-Sep 2004)
20. "[Cooperation vs Competition](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 12, Issue 2 (Oct-Nov-Dec 2004)
21. "[Morality](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 12, Issue 3 (Jan-Feb-Mar 2005)
22. "[Knowledge](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 12, Issue 4 (Apr-May-Jun 2005)
23. "[Space](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 13, Issue 1 (Jul-Aug-Sep 2005)
24. "[Management by Objectives](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 13, Issue 2 (Oct-Nov-Dec 2005)
25. "[Zero Defects](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 13 Issue 3 (Jan-Feb-Mar 2006)
26. "[Standards](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 13 Issue 4 (Apr-May-Jun 2006)
27. "[Teamwork](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 14 Issue 2 (Oct-Nov-Dec 2006)
28. "[Projects: Juran to Six Sigma](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 14 Issue 4 (Apr-May-Jun 2007)
29. "[Purpose](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 15 Issue 1 (Jul-Aug-Sep 2007)
30. "[Building/Destroying](#)" Jeff Croddy & Dr. Bob Krone, Inland Empire Quality, Vol. 15 Issue 3 (Jan-Feb-Mar 2008)
31. "[Quality Over Time](#)" Dr. Bob Krone, Inland Empire Quality, Vol. 16 Issue 1 (Jul-Aug-Sep 2008)

Newsletter

- Jeff Pielemeier is the new Editor of our Newsletter
 - It is published quarterly
 - It is not mailed but posted on our website in pdf format
www.asq711.org
- 2007-2008ASQ 711 Newsletters; 2006-2007ASQ 711 Newsletters; 2005-2006 ASQ 711 Newsletters; 2004-2005 ASQ 711 Newsletters
- Volume 16, Issue 1 Jul-Aug-Sep 07Volume 14, Issue 1 Jul-Aug-Sep 06Volume 13, Issue 1 Jul-Aug-Sep 05Volume 12, Issue 1 Jul-Aug-Sep 04Volume 16, Issue 2 Oct-Nov-Dec 07Volume 14, Issue 2 Oct-Nov-Dec 06Volume 13, Issue 2 Oct-Nov-Dec 05Volume 12, Issue 2 Oct-Nov-Dec 04Volume 16, Issue 3 Jan-Feb-Mar 08Volume 14, Issue 3 Jan-Feb-Mar 07Volume 13, Issue 3 Jan-Feb-Mar 06Volume 12, Issue 3 Jan-Feb-Mar 05Volume 16, Issue 4 Apr-May-Jun 08Volume 14, Issue 4 Apr-May-Jun 07Volume 13, Issue 4 Apr-May-Jun 06Volume 12, Issue 4 Apr-May-Jun 05

Education

- **Vern Goodwalt has provided us a varied education program this year!**
 - “Lunch & Learn” at NSWC – a new topic every two months
 - Coordinating with RCC on Quality courses.
 - Posts educational events on the website



Section 711 Website

This is where we tell all!

www.asq711.org

- **Thanks to Webmaster, Kathy Schulz, we are always up to date with the section information.**
- **In addition to the items already presented, there are other “Gems” of information on the web such as:**
 - Links to 30 important sites relating to Quality
 - Job Postings from area companies
 - Listings of appropriate Conferences
 - 711 Publications posting technical papers written by our members.
 - Directions to Canyon Crest Country Club
 - Notices of Special Events (usually on the Home Page)

■ **CHECK IT OUT!**

SPECIAL EVENTS

- **Section 711 again organized the Region 7 Leadership Training Event in Palm Springs**
 - **One day event held on Saturday, April 12, 2008**
 - **Detailed training sessions for 12 different ASQ section jobs**
 - **Good reports from the Region 7 Director, Holly Duckworth.**

Performed a survey of our members using the “Ideas Unlimited Targeting Sheet” by Dr. Krone

We Had A **SUCCESSFUL** Year

